



Mom On Wheels
Transport For Children | Built On Safety | Driven With Care

MoM Rules Of Our Rides
Updated: July 3, 2016

Our MoM Rules Of Our Rides are simple and straightforward.

The MomDriver IS REQUIRED to confirm the PASSWORD with a responsible adult before the ride commences.

Passengers

- Please stay in your seat, with your seatbelt on.
- Please don't distract the MomDriver.
- Please sit where the MomDriver asks you to – usually in the back seat.
- Please eat and drink nicely during the ride – use the bins provided as necessary.
- Please use the iPad or in-car entertainment carefully – don't spoil or break anything.
- If there are more than one passenger, no play-fighting, yelling, or distracting the driver
- When you get to your destination, we will accompany you in and hand you over to a responsible adult.

MomDrivers

- Please drive carefully and responsibly.
- Please obey all traffic laws
- Please set your navigation BEFORE you depart from the pickup location.
- Please do NOT use the phone, talk on the phone (even on speaker) or text at any time during the ride.
- Please ensure you accompany the passenger to the drop off location and hand them over to a responsible adult.
- Please go directly to the scheduled destination.
- Please AVOID any situation that puts your passengers at risk.
- Please do NOT drop a passenger off anywhere other than the pre-arranged destination.

MomOnWheels adopts a strong and no-exceptions zero-tolerance policy for;

- i) Physical Contact with Passengers**
- ii) Use of electronic devices (Talking or Texting)**
- iii) Smoking, drug and alcohol use while driving for MomOnWheels.**

Violation of this policy will result in immediate account deactivation.

To make a complaint, or for more information or clarification; please contact MomOnWheels at support@mom-on-wheels.co.uk, or (44) 7715 659 242.